

Easterling, Deborah

230800

**From:** Easterling, Deborah  
**Sent:** Monday, July 11, 2011 3:33 PM  
**To:** 'Chad Amick'  
**Subject:** RE: Carolina Water Service 80% rate increase. Docket No. 2011-47-WS

Dear Mr. Amick,

This is to acknowledge receipt of your email to the Public Service Commission regarding exhibits as addendums to your original complaint. I am forwarding your email and exhibits to our Clerk's Office for processing. Your exhibits will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Chad Amick [<mailto:CAMICK3@sc.rr.com>]  
**Sent:** Sunday, July 10, 2011 4:40 PM  
**To:** Easterling, Deborah  
**Subject:** Re: Carolina Water Service 80% rate increase. Docket No. 2011-47-WS

I previously sent in a letter of protest concerning Docket No. 2011-47-WS. As I may be unable to attend the public hearing scheduled for July 13, 2011, I wanted to send in the following exhibits as addendums to my original complaint. Exhibit 1 is the first page of the letter from the Office Of Regulatory Staff concerning the rate increase. This letter shows the cost for an average of **7,000 gallons of water per month**. It is unclear to me how these costs are arrived at.

Exhibit 2 is the bill I received due June 20, 2011. This bill is for **7,930 gallons of water per month**. Please note the following from this bill. The **Water Supply Charge is \$0.0034526/gallon**. Also, the **Average Daily Cost is \$2.86**. The total billing for this period is **\$94.30**.

Exhibit 3 is the bill I received due July 22, 2011. This bill is for **6,570 gallons of water per month**. Please note the following from the bill. The **Water Supply Charge is \$0.0041504/gallon**. Also, the **Average Daily Cost is \$3.27**. The total billing for this period is **\$92.85**.

I have my plumbing system checked. I do not have any leaks or any items, such as toilets, that are leaking and causing a drain on water. I do not water my yard, because with the current cost I can not afford that luxury. I only run a dishwasher 2 times a week, a washing machine 2 times a week, and then have a daily shower and toilet usage for 2 persons living in this home. As you can see from Exhibit 2 & 3, the water supply charges are not consistent from month to month. Also the average daily cost are greatly different. I find it suspect that, during the month that I use less gallons than what Carolina Water Service considers average, my average daily cost goes up. Another item that stands out is that after my usage went down nearly 1,400 gallons/month, my bill only dropped \$1.45. This is the real cost of Carolina Water Service, not the cost shown in Exhibit 1. If the rates are allowed to go up by the suggested 80%, then I am likely to have bills in the range of \$150/month. Carolina Water Service is already billing monthly more than other water/sewer providers in the area. If they can not run their business with getting a premium cost above other service providers, then they need to get out of the water/sewer business. We, the consumer, have no choice of getting our water elsewhere and are, in a sense, being held hostage by this company. I implore you not to allow them this outrageous increase, or any increase for that matter.

Sincerely,

RECEIVED

Chad Amick

Lexington, SC 29073  
(803)-808-4351  
[CAMICK3@sc.rr.com](mailto:CAMICK3@sc.rr.com)



**Consumer Advisory**

**For information, contact**

**C. Dukes Scott**

**Executive Director**

**Office Phone: (803) 737-0805**

**Cell Phone: (803) 463-6524**

**Fax: (803) 737-1900**

**Email: [cdscott@regstaff.sc.gov](mailto:cdscott@regstaff.sc.gov)**

***Columbia, S.C., April 20, 2011 –***

**Carolina Water Service Seeks 80% Increase in Average Water Bills**

The South Carolina Office of Regulatory Staff (ORS) is advising customers of Carolina Water Service, Inc., (CWS) of an application filed by the Company with the Public Service Commission (PSC) on April 15, 2011, for an 80% increase in its water rates and a 14% increase in its sewer rates.

CWS provides water and sewer service to two types of residential customers: full-service and distribution-only (for sewer, the latter would be collection-only).

For each category of customers using (on average) 7,000 gallons of water per month, the increase requested by CWS would result in the following changes to monthly water and sewer bills:

<b>Customer Category</b>	<b>Current Bill</b>	<b>Amount of Increase</b>	<b>Resulting Bill</b>
Water: full-service	\$35.94	\$29.36	\$65.30
Water: distribution-only (exclusive of purchased-water component)	\$25.30	\$20.54	\$45.84
Sewer: full-service	\$39.00	\$5.32	\$44.32
Sewer: collection-only (exclusive of sewer- treatment component)	\$25.70	\$3.50	\$29.20



Collection: (800) 272-1919  
Customer Service: (800) 272-1919  
www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
05/24/2011	[REDACTED]	6/20/2011	\$94.30

Name CHAD AMICK Primary Telephone # (803) 808-4351  
Service Address [REDACTED] LEXINGTON, SC, 29073  
Activity Since Last Bill

Previous Balance	\$90.51	
Payments received as of 05/24/2011	\$-90.51	
Balance as of 05/24/2011		\$0.00

#### Residential Purchased Water

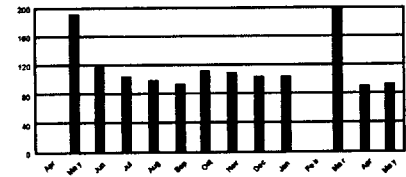
Water Distribution Base Charge	\$11.09	
Distribution Usage of 7,930 gallons at \$2.03 per 1,000 gallons	\$16.10	
Water Supply Charge of 7,930 gallons at \$0.0034526 per gallon	\$27.38	
SC DHEC Fee	\$0.73	
Total Residential Purchased Water		\$55.30

#### Residential Wastewater Service

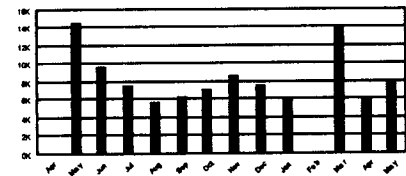
Wastewater Service	\$39.00	
Total Residential Wastewater Service		\$39.00
<b>Total Amount Due</b>		<b>\$94.30</b>

**Summary of Service**  
**Meter Reading**  
Current 131680 04/24/2011  
Previous 123750 03/22/2011  
Usage 7,930 Gallons  
Number of Days: 33  
Average Daily Use: 240 Gallons  
Average Daily Cost: **\$2.86**

**Billing History**  
In dollars



**Consumption History**  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
Make check payable to: Carolina Water Service Inc of SC

#### Messages

The Company is under the jurisdiction of the PSC. You may contact the ORS at 800-922-1531 with any complaints that remain unresolved after 7 days.  
Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.  
The site may be accessed by going to <http://www.uiwater.com/myaccount>.

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PO BOX 160609  
Altamonte Springs, FL 32716



Account Number: [REDACTED] Amount Paid  
Due Date: 6/20/2011  
Please Pay: \$94.30

CHAD AMICK  
[REDACTED]  
[REDACTED]

Carolina Water Service Inc of SC  
PO Box 11025  
Lewiston ME 04243-9476  
[Barcode]

☐ Address correction requested on back

031



Collection: (800) 272-1919  
 Customer Service: (800) 272-1919  
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
06/27/2011	[REDACTED]	7/22/2011	\$92.85

Name CHAD AMICK Primary Telephone # (803) 808-4351

Service Address [REDACTED] LEXINGTON, SC, 29073

#### Activity Since Last Bill

Previous Balance	\$94.30
Payments received as of 06/27/2011	\$-94.30
Balance as of 06/27/2011	\$0.00

#### Adjustments

Late Payment Charge	\$1.42
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#### Residential Purchased Water

Water Distribution Base Charge	\$11.09
Distribution Usage of 6,570 gallons at \$2.03 per 1,000 gallons	\$13.34
Water Supply Charge of 6,570 gallons at \$0.0041504 per gallon	\$27.27
SC DHEC Fee	\$0.73
Total Residential Purchased Water	\$52.43

#### Residential Wastewater Service

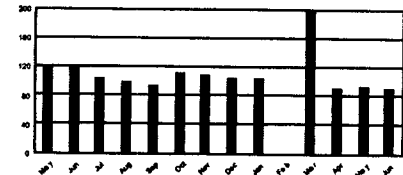
Wastewater Service	\$39.00
Total Residential Wastewater Service	\$39.00

Total Amount Due	\$92.85
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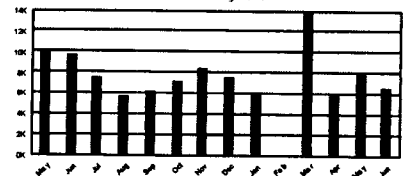
#### Summary

Meter Reading	138250	05/22/2011
Current	131680	04/24/2011
Previous	6,570 Gallons	
Usage	28	
Number of Days:	235 Gallons	
Average Daily Use:	\$3.27	
Average Daily Cost:		

Billing History  
in dollars



Consumption History  
in gallons



A fee of 1.5% per month will be added if unpaid by the due date.  
 Make check payable to: Carolina Water Service Inc of SC

#### Messages

The Company is under the jurisdiction of the PSC. You may contact the ORS at 800-922-1531 with any complaints that remain unresolved after 7 days.  
 Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.  
 The site may be accessed by going to <http://www.uiwater.com/myaccount>.

031



PO BOX 160609  
 Altamonte Springs, FL 32716



Account Number:	[REDACTED]	Amount Paid
Due Date:	7/22/2011	
Please Pay:	\$92.85	

CHAD AMICK

[REDACTED]  
 [REDACTED]

Carolina Water Service Inc of SC  
 PO Box 11025  
 Lewiston ME 04243-9476

☐ Address correction requested on back

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